

CWS

YOUR IT TEAM

TEAMS CALLING BROCHURE



MICROSOFT TEAMS CALLING



INTEGRATE YOUR BUSINESS PHONE NUMBER WITH MICROSOFT TEAMS TO MAKE AND RECEIVE CALLS DIRECTLY WITHIN THE APP.



ALLOW YOUR EMPLOYEES TO TRANSITION BETWEEN MICROSOFT TEAMS ON THE GO AND THEIR OFFICE PHONE AT THEIR DESK, WITHOUT MISSING A BEAT.



A PROFESSIONAL ON-CALL EXPERIENCE WITH CALL FORWARDING, CONFERENCE CALLS, AUTO ATTENDANT, CALL QUEUES, VOICEMAIL AND HOLD MUSIC

REPLACE YOUR CURRENT SYSTEM QUICKLY AND EASILY.

YOU KEEP ALL YOUR EXISTING NUMBERS AND WE WILL SET UP YOUR CALL FLOWS JUST THE WAY YOU WANT THEM.



CONNECT HOW YOU WANT

- WHEN YOU WANT TO MAKE A CALL IN TEAMS YOU CAN USE A DESK PHONE, MOBILE DEVICE, HEADSET OR YOUR COMPUTER.
- THIS GIVES EMPLOYEES THE FREEDOM TO TAKE CALLS ON THEIR COMPUTER WHILE WORKING FROM HOME OR ON A MOBILE DEVICE FROM THE ROAD NO MATTER WHICH METHOD YOU USE, YOUR BUSINESS NUMBER WILL DISPLAY.

CENTRALISED DIGITAL WORKSPACE

- CALLING REPRESENTS ONLY ABOUT A QUARTER OF WHAT YOU CAN DO IN MICROSOFT TEAMS.
- IT IS A HOLISTIC PLATFORM THAT COMBINES COMMUNICATION TOOLS - LIKE CHAT, VIDEO CONFERENCING, AND ALL YOUR FILES - WITH FEATURES THAT FACILITATE WORK, IN-OFFICE OR REMOTELY.



100%
FUTURE-PROOF

COMMUNICATION YOU CAN RELY ON

- LIKE OTHER APPLICATIONS IN MICROSOFT 365, TEAMS IS IN THE CLOUD.
- AS A RESULT, YOUR PHONE SYSTEM ISN'T RELIANT ON AN OFFICE OR DATA CENTRE CONNECTION.
- IF THE DATA CENTRE YOUR PHONE SYSTEM DEPENDS ON GOES DOWN, MICROSOFT MOVES THE CONNECTION TO A DIFFERENT ONE.
- USERS DON'T NOTICE THE CHANGE AND CALLS ARE NOT DROPPED OR MISSED

HOW MICROSOFT TEAMS WORKS AS A PHONE

- CALLING IN TEAMS WORKS EXACTLY LIKE A TRADITIONAL PHONE SYSTEM.
- ONCE YOU ADD A CALLING PLAN, WE WILL PORT YOUR EXISTING NUMBERS INTO THE SYSTEM. THERE IS NO DOWNTIME.
- YOU CAN THEN MAKE AND RECEIVE CALLS ON YOUR LAPTOP, HEADSET OR TRADITIONAL PHONE.

**FAST
SET UP**



[GET A QUOTE](#)

Every business has unique requirements, so why don't you book an appointment to discuss how we can support your business needs.

BOOK A MEETING

Choose the best date and time to discuss your IT business needs. let's talk

[See our calendar](#)





**FUTURE OF YOUR BUSINESS
STARTS TODAY**

